- 19 -



Claims:

- A method of ordering goods and services, related to the transmission (M) received by the customer (1), 5 characterized in that during the reception of the transmission (M) the customer (1) initiates the connection (P) to the system (2) of ordering goods and services, unequivocally related to the received transmission (M) and during the connection (P) the customer (1) orders goods or 10 services offered by the system (2) of ordering goods and services, which refer to the transmission (M), preferably the system (2) of ordering goods and services being available for the whole duration of the transmission (M), 15 being always available in the same manner, dynamically changing the offer of goods and services depending on the transmission (M), and in case of lack of the offer suitably informing the customer (1) during the connection (P) or optionally not servicing this connection (P) at all.
- 20 2. A method according to claim 1 characterized in that at any moment of the transmission (M), optionally instead of initiating the connection (P), the customer (1) remembers the current time of the transmission (M) and sends it later

during a suitable connection (P) to the system (2) of ordering goods and services, basing on that time the range of the formerly broadcast transmission (M) being identified, and the offer of goods and services being made available to the customer (1), identical to that he would have had access to at the remembered time.

- 3. A method according to claim 1 characterized in that the order parameters are given during the connection (P).
- 4. A method according to claim 1 characterized in that
 10 part of the order parameters, concerning the customer (1),
 are available in the system (2) of ordering goods and
 services and taken during the connection (P) basing on the
 identification of the customer (1).
- 5. A method according to claim 1 characterized in that
 15 instead of the connection (P) the exchange of messages
 between the customer (1) and the system (2) of ordering
 goods and services is proceeded.
- 6. A method according to claim 1 characterized in that the connection (P), during which the customer (1) is unequivocally identified, is only a confirmation of interest of the customer (1) in the offer of the system (2) of ordering goods and services related to the transmission (M), and basing on this confirmation and, preferably, other such confirmations the customer (1) considers offers

- 21 -

generated by the system (2) basing on the identification of the customer (1) and connections (P) received from him, during a later contact with the system (2) of ordering goods and services.

- 7. A method according to claim 1 characterized in that the transmission (M) is a multimedia transmission in terms of text, images, sound and all possible combinations thereof in any media.
- 8. A method according to claim 1 characterized in that

 10 the transmission (M) is also a set of sensations or

 feelings of any type the customer (1) has or conditions he

 is in during the connection (P).